MICHAEL WASWA

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🏠 Kenya

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# PROFESSIONAL SUMMARY

Motivated and detail-oriented Information Technology student at Meru University of Science and Technology with a strong foundation in web development and networking. Demonstrates hands-on experience in customer service through hospitality work experience. Passionate about continuous learning, problem-solving, and applying technical knowledge in real-world scenarios.

# EDUCATION

Bachelor of Science in Information Technology  
Meru University of Science and Technology, Kenya  
2022 – Expected Graduation: 2026

# CERTIFICATIONS

• Cisco Networking Academy Certificate (In Progress)

# KEY SKILLS

• Web Development (HTML, CSS, JavaScript, PHP)  
• Networking & Troubleshooting  
• Database Management (MySQL, SQL)  
• Problem Solving & Critical Thinking  
• Basic Cybersecurity Awareness  
• Team Collaboration & Communication

# WORK EXPERIENCE

Hotel Assistant (Temporary)  
West Lafayette Hotel, Eldoret, Kenya  
January – March 2021  
- Provided customer service to guests, assisting with check-ins, room service, and dining operations  
- Supported staff in maintaining hotel cleanliness and comfort standards  
- Developed multitasking and interpersonal skills in a fast-paced environment

# HOBBIES & INTERESTS

• Singing (Member, All Saints Choir)  
• Playing Football  
• Billiards (Pool)

# REFERENCES

Available upon request.